



The NSW Government is investing **\$400 million** over the next four years to bring a faster and more reliable digital network to regional NSW, across three focus areas:



Have your say to help us prioritise what's needed.

Return your completed survey to: Reply Paid 302, North Sydney, NSW 2059

- 1. **So that we can best identify the location of any digital connectivity issues impacting you, please provide your residential address (if you are responding as a residential user) or your business address (if you are responding as a business user).** *Please note your information will remain confidential and will only be used to help us identify location with connectivity issues.*

Street address _____

City/Town _____

State _____

Post code _____

Country _____

Email _____

- 2. **What kinds of digital connectivity are most important to you? (Select all that are relevant).**

- Internet
- Mobile
- Smart farm and water technologies
- Other (please specify, let us know in more detail why this is important to you and what the main issues are)

3. Are the services you selected in Q2 available where you live?

- Yes - I pay for service
- Yes - but I choose not to pay for service
- No - the service/s are not available where I live
- Other (please specify)

4. Are the services you selected in Q2 available where you work?

- Yes - I pay for service
- Yes - but I choose not to pay for service
- No - the service/s are not available where I work
- Other (please specify)

5. If you said you choose not to pay for a service at Questions 3 or 4, please explain why.

Internet

6. You are about to answer questions about Internet connectivity and use

- I want to answer questions about this
- I'm not interested in this (skip to question 12)

7. What do you mainly use the internet for? (Select all that are relevant).

- Run my own business
 - Other work purposes
 - Leisure/personal use
 - Study/school
 - Smart agri-business tools (monitoring stock, water use etc)
 - Other (please specify)
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8. Would you say your internet service is fast enough for your requirements, at the times you need it?

- No - it is too slow
- Acceptable - I can do what I need
- Yes - I have plenty of speed

9. Would you say your internet service is fast enough for your requirements, at the times you need it?

- Morning before 9.00 am
- Between 9.00 am and midday
- Between midday and 3.00 pm
- Between 3.00 pm and 6.00 pm
- Evening after 6.00 pm

10. Which option best describes the reliability of your computer broadband/internet service? (Please select one)

- Unreliable (often can't access)
- Fairly reliable (can usually access)
- Very reliable (can always access)

11. Which of these internet-ready devices do you have in your household?

- Smart phone
 - Tablet
 - Laptop
 - Desktop computer
 - e-reader
 - Smart TV
 - Streaming devices (Foxtel, Apple TV, Fetch TV)
 - Gaming console (XBox, Playstation, Wii)
 - Other (please specify)
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-
-

Mobile

12. You are about to answer questions about Mobile connectivity and use

- I want to answer questions about this
- I'm not interested in this (skip to question 17)

13. What do you mainly use a mobile for? (Select all that are relevant).

- Run my own business
 - Other work purposes
 - Leisure/personal use
 - Study/school
 - Smart agri-business tools (monitoring stock, water use etc)
 - Other (please specify)
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-
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14. Where do you use your mobile phone the most? (Select one)

- At home
 - At school
 - At work (fixed location)
 - On the road / travelling between places in my local area
 - Other (please specify)
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-
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15. Which option best describes the reliability of your mobile service in location identified in Q12?

- No mobile reception (cannot make or receive calls/text messages)
- Limited mobile reception (can sometimes make or receive calls/text messages)
- Good mobile reception (can usually make or receive calls/text messages)
- Very good mobile reception (can always make or receive calls/text messages)

16. Which of the following factors are important for you in having mobile phone service? (Select all that apply).

- To stay in contact with friends and family
- To improve my work / life balance
- To make Triple Zero calls
- For peace of mind / safety
- Access to entertainment, online shopping etc.
- Access to online services, such as health and education
- Cheaper than having a landline phone
- Providing EFTPOS or payment facilities for my business
- Other (please specify)

On-Farm Connectivity

17. You are about to answer questions about On-Farm connectivity and use

- I want to answer questions about this
- I'm not interested in this (skip to question 21)

18. Do you own/operate a farm?

- Yes
- No (skip to question 21)

19. If yes, do you use agricultural/smart farm technologies (ag tech)?

- Yes
 - No (skip to question 21)
 - I would like to but do not have adequate on-farm digital connectivity
 - I don't know what ag tech is
 - Other (please specify)
-
-

20. If yes, what connectivity does your ag tech need to work?

- NBloT (Narrowband IoT)
- Sigfox
- LORAWAN (long-range wide-area network)
- LPWAN (low-power wide-area networks)
- A combination of the above
- I don't know
- I don't have ag tech connectivity
- Other (please specify)

Contact Details

21. Can we contact you via email for further information if needed?

Yes

No

22. Would you like to receive updates about the NSW Government's Regional Digital Connectivity program?

Yes

No

23. Please provide your email address.

24. I consent to be contacted by the NSW Government about digital connectivity in regional NSW.

Yes

No

25. Please add any further comments you would like to share.

Thank you for completing this survey.

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